



TERMS & CONDITIONS

Coople's 12 Days of Festive Giveaways:

By participating in Coople's 12 Days of Festive Giveaways campaign, you fully agree and accept the terms and conditions. The competition will run between 4th November – 16th December 2024. Winners will be selected at random. 12 prizes will be awarded to 12 Cooplors who each meet the entry criteria below.

Winner criteria:

- Participants must complete the [entry form before the competition ends at 23:59 on 16th December 2024 to be eligible](#). All your shifts during the period of the competition count, even if you don't fill in the entry form until after your first shift. [Fill in the entry form here to participate](#).
- You completed at least five shifts between 4th November – 16th December 2024.
- You do not have any strikes at the end of the competition at 23:59 on 16th December 2024. Strikes are applied when you cancel a shift with less than 24 hours' notice, or don't attend without letting us know. If you have strikes, you are still eligible to win by removing all strikes before the competition ends on 16th December 2024. [Learn how to remove strikes](#)
- You have zero record of lateness throughout the duration of the competition (unless you can provide reasonable justification).
- You have an active account by the end of the competition on 16th December 2024.

Registered participants who do not meet all the above criteria will not be eligible to win.

Entries completed through third parties, agencies or by automated means (such as scripts and macros) will not be accepted and will stop the participant from entering in any future competitions. Entries not in accordance with the terms and conditions will be disqualified.

**For the cash prize, Coople will process a gross salary payment of £1,492.54 subject to tax and national insurance contributions. £1,000 is paid after any tax and national insurance contributions have been deducted, assuming a basic taxpayer rate. Should you earn more than £50,000 per annum, you will receive less than £1,000 due to your higher tax rate.*

Coople's marketing team will contact the winners by 20th December 2024. If the selected winners do not respond to claim their prize within 48 hours, they will not be eligible to receive the prize and Coople will select new winners. Coople reserves the right to publicly announce winners via Coople's social media channels (e.g. in the formats "First Name A."). Winners will be publicly announced by the 13th January 2024. Prizes will be sent on or before the 31st January 2025.



Any omission to exercise, or delay in exercising, any right or remedy under these terms and conditions shall not constitute a waiver by the promoter of that, or any other, right or remedy.

How to remove strikes from your account:

- If you have strikes on your account, you'll need to remove them before the competition ends to be eligible to win Coople's superstar prize draw.
- To remove a strike, you'll need to work eight shifts in a row without receiving any further strikes. The eight shifts can be completed over any period; however, you must have zero strikes by the end of the competition at 23:59 on 16th December 2024.
- If you have strikes and they are removed before the end of the competition at 23:59 on 16th December 2024, all of your completed shifts (between the period 4th November – 16th December 2024) will count towards your competition entry total. You will not lose any entries if your strikes are removed.

Read more about our general cancellation and strike policy [here](#).

Other conditions:

- For the purpose of this competition, a shift is defined as one that lasts longer than four hours. Overtime work (that is an extension of a shift) is not counted as an additional shift.
- Coople reserves the right to end this competition at any time at its discretion.
- Coople will not be held liable for any transmission errors or loss of data, particularly with regards to disrupted data transfer and other errors due to technical defects.
- Coople reserves the right to exclude participants from the competition in the case of incorrect information being provided, manipulation or use of prohibited aids.
- No correspondence will be entered into regarding the competition, except for notification of the winners. All decisions made by Coople and the jury chosen by Coople are final and do not require justification. There is no possibility for legal recourse.
- Limit of one prize per eligible Coopler.

Limitation of liability: Coople has organised this competition in good faith and cannot be held liable for damages of any kind and with any cause, that may arise in association with participation in this competition, including the allocation of prizes and subsequent use of the prize.